

# Limited Warranty

Medcare Products, Inc. extends the following LIMITED WARRANTY to the original owner of Medcare merchandise that is purchased:

1. LIMITED WARRANTY ON FRAME AND WELDS. If the frame of the product or a weld should crack or break, it will be repaired or replaced by Medcare. Warranty term: Five (5) years from the date of sale.
2. LIMITED WARRANTY ON PARTS. If the following parts are defective in material or workmanship, Medcare will supply replacement parts: all bolts, nuts, washers, bearings, bushings, load cells and scale display boxes, battery chargers and battery receiver boxes. Warranty term: Two (2) years from the date of sale.
3. LIMITED WARRANTY ON BATTERIES, HAND CONTROLS AND ACTUATORS. If your batteries, hand controls or actuators are defective, Medcare will replace or repair them, at their option. Warranty term: One (1) year from the date of sale.
4. LIMITED WARRANTY ON SLINGS AND BELTS. If material is defective and tears or the stitching pulls away from the material on your slings or belts, Medcare will replace them. Warranty term: Six (6) months from the date marked on the tag of the sling. The removal or alteration of the date tag will void this warranty.
5. CONDITIONS AND EXCEPTIONS. a. Any product misuse, abuse or alteration, failure to comply with care, safety or operating instructions, failure to comply with inspection requirements, or any other condition resulting from occurrences beyond the control of Medcare will void this warranty. b. This warranty shall apply only in the United States, its territories or possessions, and Canada.
6. REPLACEMENT AND REPAIR EXPENSES. Medcare will provide only replacement parts or repair under this warranty. The Owner is responsible for all other costs. Such costs may include, but are not limited to: a. labor charges for service, removal, repair or reinstallation of the product or any component part; and b. all necessary or incidental costs related to installation of the replacement parts. Medcare reserves the right to inspect part(s) prior to honoring warranty.
7. CLAIM PROCEDURES: If service on your Medcare product is required during the warranty period, please contact our Technical Service Department at 1-800-695-4479 extension 138 for instructions regarding returning or replacing parts. Please have available the following information: (i) the date of purchase; (ii) the serial number of your product (located on the mast) and (iii) a description of the nature of the problem.
8. OWNER'S RIGHTS: This Limited Warranty gives you specific legal rights. You may also have other rights, which vary from state to state.
9. LIMITATION OF IMPLIED WARRANTIES. ALL IMPLIED WARRANTIES, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, SHALL HAVE NO GREATER DURATION THAN THE WARRANTY PERIOD SET FORTH ABOVE. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION IN THIS LIMITED WARRANTY. BECAUSE SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
10. DISCLAIMER. NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF MEDCARE WITH RESPECT TO ANY MEDCARE PRODUCT OR THE OPERATION, REPAIR OR REPLACEMENT OF ANY MEDCARE PRODUCT. MEDCARE SHALL NOT BE RESPONSIBLE FOR INJURY, LOSS OF USE OF THE PRODUCT, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, WHETHER DIRECT OR INDIRECT, AND INCIDENTAL OR CONSEQUENTIAL DAMAGES.

**IMPORTANT NOTICE:** *Please note that only replacement parts sold by Medcare Products or its authorized representatives or distributors should be used on lifts and stands manufactured by Medcare Products. The use of any non-authorized replacement parts on equipment manufactured by Medcare voids the warranty of the equipment and shall constitute a waiver of any claim of liability by the user, the resident/patient, the owner and any other bystanders against Medcare Products for injury to person or property in connection with the use of Medcare equipment.*

*Medcare recommends the use of Medcare branded slings and belts on Medcare lifts. Accordingly, the purchaser hereby accepts full responsibility for inspecting the condition of all slings and belts before each use.*